



Limited Warranty for Amarr Commercial Doors General Information

Amarr commercial doors are manufactured by Amarr Company with the highest quality material and standards of workmanship in the industry. The Amarr Limited Warranty applies to Amarr complete doors (sections and functional hardware) installed and maintained under normal and intended usage at the commercial/industrial location of original installation in accordance with manufacturer’s instructions. The Amarr Limited Product Warranty is non-transferable or assignable in whole or part and is only valid to the original end-use purchaser.



The paint finish of Amarr steel sections are guaranteed against section rust through due to paint finish cracking, splitting or peeling for the applicable warranty period provided below. Surface rust, chips or scratches in the paint which result in cosmetic or surface corrosion are not covered. Non-factory applied paint on an Amarr door voids the Paint Finish warranty.



The steel and aluminum sections, parts, functional hardware and springs of an Amarr complete door are guaranteed against defects in materials and workmanship for the applicable warranty period provided below.



The window frames and glass are guaranteed against defects in materials and workmanship for the applicable warranty period provided below. Non-factory applied paint on window frames voids the warranty. Insulated glass installed in high-moisture environments (swimming pool enclosure, sauna, Jacuzzi, hot tub, sky light, refrigeration unit or greenhouse) voids the insulated glass warranty. Pressure washers should not be used to clean doors or windows and voids the frame and glass warranty.

The applicable Warranty periods from the date of purchase are as follows:

Model	Paint Finish	Sections/Hardware	Delamination	Windows*
Amarr 2743, 2042, 2742, 2747, 2741	10 Year	1 Year	10 Year	1 Year – Frames; Laminated, Insulated Glass
Amarr 2432, 2732, 2731, 2002, 2012, 2022, 2402, 2412, 2422, 2502, 2512, 2522			N/A	
Amarr Aluminum 3502, 3552, 3582	5 Year 3 Year (Custom RAL Power Coat)		2 Year**	
Amarr SuperFlex Impact Panel (Supplied w/ Amarr Door)	N/A	N/A		N/A

*Single pane glass is not covered in this warranty.

**Applies to the SuperFlex impact panel only when ordered and installed as an approved option with the Amarr door model.

Claims under this warranty must be made in writing promptly after discovery of the defect. Amarr Company warrants that upon inspection, Amarr Company will, at Amarr Company’s option, repair, repaint, replace, or refund at original purchase price items of an Amarr Commercial Garage Door that are defective in material or workmanship. Any charges for freight, removal, installation, painting or labor shall be the responsibility of the original purchaser.

This Limited Warranty does not apply to any damage or deterioration caused by: normal wear and tear, failure to provide reasonable and necessary maintenance as defined by manufacturer’s care and maintenance instructions, product abuse or misuse, product repair, alteration and/or additions, improper installation or handling of garage door or electric garage door opener, unprotected outdoor storage of wrapped door sections, failure to remove protective plastic film from installed doors and/or windows, use of a pressure washer to clean the areas surrounding the sectional door or the door itself, fire, hail, hurricanes, tornadoes, flood, wind or any other acts of God or nature, atmospheric and other local conditions, including, but not limited to: areas subject to fallout or exposure to corrosive chemicals, fumes, salt spray, ash, cement dust, animal waste or foreign substances and areas subject to abrasive cleaners, vandalism, accident, neglect radiation, or water runoff from lead, copper or galvanic metal flashing, or any cause beyond the reasonable control of Amarr Company. This warranty does not cover any materials or workmanship provided by anyone other than Amarr Company.

THE LIMITED WARRANTIES AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL OR WRITTEN, EXPRESSED OR IMPLIED. THIS LIMITED WARRANTY EXCLUDES ANY LOSS OR DAMAGE NOT SPECIFICALLY UNDERTAKEN HEREIN, INCLUDING WITHOUT LIMITATION, ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, SUCH AS DEATH, INJURY, DAMAGES TO PROPERTY OR DAMAGES ARISING FROM LOSS OF USE OF ANY PRODUCT OR FACILITY. ANY AND ALL IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT THAT ANY IMPLIED WARRANTIES ARE NOT DISCLAIMED, THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED WARRANTIES HEREIN.

Some states do not allow the exclusion or limitations of incidental or consequential damages or on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

Visit www.amarr.com/claim for instructions on how to submit a claim under this Limited Product Warranty. All claims require evaluation of the issue by a professional installer with complete description, photographs and proof of original purchase.